

Volunteer Role Profile – Visitor Survey and Fundraising Volunteer

Winterbourne House is a unique heritage attraction – set within seven acres of beautiful botanic gardens. Only minutes from Birmingham city centre, Winterbourne is a hidden gem – home to beautiful antiques and over 6,000 plant species from around the world. Wander along the woodland walk, stroll through the hazelnut tunnel, cross the 1930's Japanese Bridge or simply soak up the tranquillity of this perfectly English Edwardian home.

Role summary

Our Visitor Survey and Fundraising volunteers will help capture valuable visitor data and sell raffle tickets to help fundraise for Winterbourne.

Volunteers will be interacting with visitors daily so excellent customer service skills are a must. No experience needed, just the desire to volunteer in a beautiful arts and crafts environment and to meet new people.

What's involved?

After an induction and training you will

- Conduct surveys to help us better understand our visitors
- Sell raffle tickets, helping us fundraise to support our work
- Be able to answer visitor queries in a helpful and approachable manner

This role will suit you if you are any of the below...

- Outgoing and friendly
- Confident in approaching people
- Keen to help each customer feel special

By getting involved you could.....

- Make a positive impact on the visitor experience at Winterbourne
- Help us to understand our visitors better, to ensure we give them the best experience possible
- Make a real difference by helping to raise money to support our work
- Join an enthusiastic and varied team, and make new friends

Volunteer Role Profile – Education Garden Volunteer

Winterbourne House is a unique heritage attraction – set within seven acres of beautiful botanic gardens. Only minutes from Birmingham city centre, Winterbourne is a hidden gem – home to beautiful antiques and over 6,000 plant species from around the world. Wander along the woodland walk, stroll through the hazelnut tunnel, cross the 1930's Japanese Bridge or simply soak up the tranquillity of this perfectly English Edwardian home.

Role summary

Our adult education offering is growing at Winterbourne and we are committed to making sure that we offer the very best experience to learners. Experience the joy of joining Winterbourne's ever growing Volunteer Team by joining our Head Gardener and assisting with all the behind the scenes work involved with maintaining our Education Garden.

What's involved?

After an induction and training you will:

- Assist with all aspects of garden maintenance in our Education Garden including weeding, dead-heading, watering, feeding, cultivation and glasshouse work
- Support the Head Gardener and RHS course tutors in facilitating learning opportunities such as providing plant material upon request
- Be an ambassador for learning at Winterbourne communicating with Education Garden staff, learners and visitors advocating horticultural training

This role will suit you if you are any of the below...

- Passionate about gardening and education
- Outgoing and friendly
- Able to work independently following instruction
- Someone with an eye for detail and presentation
- Available once a week for a minimum of 3.5 hours

By getting involved you could...

- Make a real difference to our Education Programme and the Education Garden by helping to develop an area of the garden that many people don't get to see
- Ensure learners have the best experience possible
- Join an enthusiastic and varied team, and make some new friends

Volunteer Role Profile – Shop Volunteer

Restored to its Edwardian Arts and Craft splendour, Winterbourne House is a unique heritage attraction – set within seven acres of beautiful botanic gardens. Only minutes from Birmingham city centre, Winterbourne is a hidden gem – home to beautiful antiques and over 6,000 plant species from around the world. Wander along the woodland walk, stroll through the hazelnut tunnel, cross the 1930's Japanese Bridge or simply soak up the tranquillity of this perfectly English Edwardian home.

Role summary

Our Shop Volunteers will be on hand to assist and serve customers. They'll stock up new arrivals, know their way around all the shelves and love helping our visitors find something they will enjoy.

What's involved?

- Making visitors feel welcome and helping them enjoy their day
- Serving customers, helping them find what they're after
- Helping customers with their purchase and logging all sales through our till system
- Cash handling and taking payments
- Promoting the shop, thinking of new ways to entice visitors to browse and helping out with relevant events
- Answering queries about the house and garden
- Taking phone sales and selling tickets to our programme of events
- Keep the shop and its displays tidy and well organised

This role will suit you if you are...

- Keen to help each customer feel special and find something they like
- Interested in helping us fundraise to support our work
- Available at least once a week

By getting involved you could...

- Use your customer service skills and knowledge of our stock to help visitors
- Help with raising money to support our work
- Join an enthusiastic and varied team, and make some new friends

Volunteer Role Profile – Floristry Volunteer

Winterbourne House is a unique heritage attraction – set within seven acres of beautiful botanic gardens. Only minutes from Birmingham city centre, Winterbourne is a hidden gem – home to beautiful antiques and over 6,000 plant species from around the world. Wander along the woodland walk, stroll through the hazelnut tunnel, cross the 1930's Japanese Bridge or simply soak up the tranquillity of this perfectly English Edwardian home.

Role summary

Experience the joy of creating beautiful flower arrangements using the Winterbourne Garden as your inspiration.

What's involved?

After an induction and training

- You'll be able to create small, beautiful flower displays to decorate the house and tearoom
- You'll be able to identify suitable flowers and foliage for cutting from the garden to suit our vision
- You'll have the opportunity to create new floral displays for special events

This role will suit you if you are any of the below...

- Outgoing and friendly
- Someone who is experienced in floristry
- Someone who has great attention to detail
- Available twice a week for a minimum of 2.5 hours

By getting involved you could...

- Make a positive impact on the visitor experience at Winterbourne by adding new things for them to see
- See your creations on display across the site
- Join an enthusiastic and varied team, and make new friends