



### Outdoor events policy

Winterbourne House and Garden outdoor events proceed regardless of weather conditions. The weather in England can be unpredictable even during the summer months. Whilst our events are programmed in June, July and August, we have often had heavy rain or temperatures that have been unseasonably cold. Most visitors are happy to dress accordingly and enjoy the performance regardless, but we do not refund tickets if it rains and we do not provide any outdoor cover for performances.

We are a charity and events provide us with a vital source of income to support the ongoing development of the house and garden. We work with professional artists who we pay, and who have the same policy of continuing regardless of the weather. Insuring against the weather would make costs for these events prohibitive. We also follow guidelines for similar heritage attractions locally and nationally who have a similar approach.

We provide limited seating for elderly or visitors with mobility impairments and ask all other visitors to bring a low backed picnic chair or blankets on which to sit. We also welcome visitors to bring their own picnics.